

The Emerging Global Research Library and Library Assessment

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JASPUL Symposium
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Mission of Libraries World-Wide

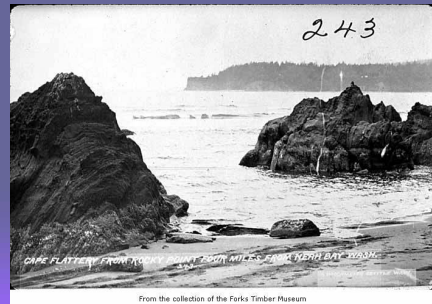


...to enrich the quality of life and advance intellectual discovery by connecting people with information and knowledge.

Connected around the Pacific Rim



Early Connections



Trade Lines



Seattle Closest to Japan



Japanese Immigration to Seattle



Japanese Internment and Reparations



Interrupted Lives



Interrupted Lives: Japanese American Students at the University of Washington, 1941-1942
Home: Reparations at the University of Washington

Search Results: 417 Records Found

Name	Residence	Assembly Center	Relocation Center
Abu, Ichiro	Seattle	Minidoka	Minidoka
Abu, Kazuo	Seattle	Minidoka	Minidoka
Abu, Kazuo	Seattle	Minidoka	Minidoka
Abu, Kazuo	Seattle	Minidoka	Minidoka
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Abu, Kazuo	Seattle	Minidoka	Minidoka
Abu, Kazuo	Seattle	Minidoka	Minidoka

Honorary Degrees



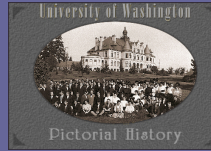
Baseball Connects



I-CHI-RO!



University of Washington



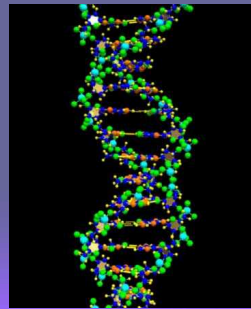
- Established in 1861
- Campuses in Seattle, Tacoma, and Bothell
- Public research university

Students and Learning

- Diverse students
- 30,000 undergraduates
- 9,300 graduate students
- 1,700 professional students



Research and Discovery



- Collaborative and interdisciplinary
- \$1 billion US in grants and contracts for research
- Engineering, technology, forestry, aerospace, marine sciences, health, biosciences

Seattle and Innovation

- Microsoft
- Amazon
- RealNetworks
- Serials Solutions
- Starbucks
- Boeing
- Biotechnology firms
- And more...



University of Washington Libraries

- Large, public research library
- Over 7,000,000 volumes
- 50,000 serial titles
- Digital collections
- Excellent service
- Expert staff
- Innovation
- Global collections
- Assessment and planning



Award Winning Library



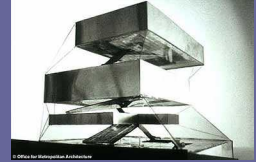
Vision 2010

An international leader in imagining, creating, and realizing the promise of the 21st century academic research library.

As the intellectual and physical commons of our great University, we advance discovery and encourage the growth of knowledge.

We anticipate and meet the information needs of our diverse communities, at any time and in any place.

We prepare students for success in life as information smart global citizens.



The Soul of the University



Library of the Future

➤ The library of the future may indeed predict the university of the future.

James Duderstadt



Redefining Space



Look into the Future



Preferred Future

- When, where, and how it is needed
- Available in perpetuity
- Any time, any place
- Accessible and affordable
- Information smart



Emerging Global Research Library



Strategic Investment

- Collaboration and collective action
- Building a culture of assessment
- The global research library
- People



Collaboration and Collective Action



The Imperative



Hard Work



- It's a choice
- Barriers abound
- Boundary crossing
- Different than cooperation
- Reward itself

Consortia and Cooperatives



Culture of Assessment



Culture of Assessment

- ...is an environment in which decisions are based on facts, research and analysis, and where services are planned and delivered in ways which maximize positive outcomes and impacts for library clients. *A culture of assessment is an integral part of the process of change and the creation of the 21st century research.*

All assessment is local



Creating a culture of assessment

Methodological Diversity

- Qualitative and quantitative methods
- Surveys
- Focus groups
- Observation and interviews
- Usability
- LibQual
- And more...



We learned that...

- Remote use preferred method
- Self-reliance and unmediated
- Online resources=productivity
- Desktop delivery is top priority
- Undergraduate value place

Bioscience Findings

- Print is dead, really dead
- The library as e-journal provider
- Bioscience faculty don't come to the physical library
- Bioscience graduate students and undergraduates come to the physical library
- Subject databases greatly underused
- Personal information management
- Buy what books they need from Amazon

More Findings

- Transaction cost from discovery to delivery is too high
- Integrate fragmented systems and processes
- Multi-disciplinary collaborators
- Everywhere, in scattered locations
- Researchers are independent and self-sufficient

Assessment Outcomes and Impact



For more information:

<http://www.lib.washington.edu/assessment/>

Working without a Net



What Would it Entail?

- Being Global
- Global Infrastructure
- Scholarly Communication and Peer Review
- Data, data, and more data
- Global Regulatory and Policy framework



Core Values

- Information drives discovery
- Public value
- Selection, sharing and sustainability
- Long-term curation of content



Critical Risks



- The Divide
- Information control and dissemination
- Data management, infrastructure and curation
- Do nothing
- Singular focus

GRL 2020 II

- www.grl2020.net
- March 2008
- Pisa, Italy



New Perspectives



People



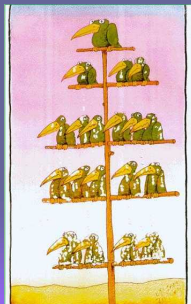
Workplace of Choice



- Compensation
- Diversity
- Transparency
- Resources
- Inspiration
- Self renewal

Develop the Entire Organization

- Focus on the whole
- Continuous learning
- New categories of colleagues
- Renewal



Certainty and Uncertainty

- Virtual and real
- Flexible and networked
- Global and local
- Clear, dependable, comprehensible
- Multidimensional and integrated
- An ecosystem



Imagine Create Realize



- Collaboration
- Assessment
- Global Research Library
- People

Arigato!
Thank You!

